

Suburban Water Systems
1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044

Revised _____ Cal. P.U.C. Sheet No. 1914-W
Canceling Original _____ Cal. P.U.C. Sheet No. 1813-W

Form No. 17
CONTINUOUS SERVICE AGREEMENT

(To be inserted by utility)

Advise Letter No. 383-W

Decision No. _____

Issued by

Craig D. Gott

Name

President

Title

(To be inserted by Cal. P.U.C.)

Date Filed 12/22/2022

Effective 12/22/2022

Resolution No. _____



**Suburban
Water Systems**

A SouthWest Water Company

CONTINUOUS SERVICE AGREEMENT

When SUBURBAN WATER SYSTEMS ("Suburban") is noticed that a tenant is vacating the premises, the meter should be read and water service continued without interruption. **Until Suburban is otherwise notified, water service should be billed to: (PLEASE PRINT OR TYPE)**

(Name of owner/person responsible for bill) _____ or
(Driver License Number)

(Name of owner/responsible corp., partnership, joint venture) _____
(Tax. ID Number)

(Mailing Address)

(City, State and Zip Code)

(DBA or C/O)

() _____
(Phone Number) (Name and Title of Contact Person)

(Email if Available)

The undersigned is the owner or the owner/s agent (see Item 9 on the reverse side) of the premises listed below. The undersigned directs Suburban to continue water service from the time a tenant requests service to be closed until a new tenant applies for service. This agreement is subject to the additional Terms and Conditions listed below and on the reverse side. **By signing below, I acknowledge that I have read the entire agreement, including the Terms and Conditions listed below and on the reverse side, and agree to such terms and conditions.**

Signature of owner/authorized agent _____ Title _____ Date _____

Signature of Suburban Representative _____ Effective Date of Agreement _____

Suburban is requested to continue water service without interruption to each separately metered dwelling unit at the following address or addresses:

Address _____ City _____ Apt/Unit Number(s) _____

Address _____ City _____ Apt/Unit Number(s) _____

Address _____ City _____ Apt/Unit Number(s) _____

Total number of units to be placed on Continuous Service Agreement _____

(Note: For additional dwellings, please list on a separate page.)

**PLEASE RETURN BOTH COPIES OF THE AGREEMENT FOR APPROVAL
SUBURBAN WATER SYSTEMS**

Whittier/La Mirada Office

15088 Rosecrans Ave., La Mirada, CA 90638
Office Hours: Mon. - Thur. 8:00 AM - 4:30 PM
Call Center: (562) 944-8219 or (800) 203-5430
TTY (877) 405 1710
Mon. - Fri. 8:00 AM - 4:30 PM

San Jose Hills Office

1325 N. Grand Ave., Suite 100, Covina, CA 91724
Office Hours: Mon. - Thur. 8:00 AM - 4:30 PM
Call Center: (626) 543-2640 or (800) 203-5430
TTY (877) 405 1710
Mon. - Fri. 8:00 AM - 4:30 PM

Sative Office

2015 E. Hatchway St., Compton, CA 90222
Office Hours: Mon. - Thur. 8:00 AM - 4:30 PM
Call Center: (562) 944-8219 or (800) 203-5430
TTY (877) 405-1710
Mon. - Fri. 8:00 AM - 4:30 PM

TERMS AND CONDITIONS

Property Owner ("Owner") or Authorized Agent ("agent") and Suburban Water Systems ("Suburban") mutually agree as follows:

1. Suburban shall leave water service on from the time a tenant requests water service terminated until a new tenant has arranged for service in accordance with Suburban rules and regulations.
2. Owner or agent shall promptly pay water bills including service charges during times of vacancy.
3. Owner or agent is responsible for informing new tenants of their need to arrange with Suburban for the transfer of the water service account into their individual names at the time of occupancy.
4. Tenants must provide Suburban not less than two days' advance notice of requesting termination of service. The meter readings taken shall be used to bill the terminating tenant and also as a base to start billing the owner or agent.
5. In the event of a simultaneous request for termination of service from the current tenant and a request for turn-on of service from a new tenant, the account shall pass from the current to the new tenant without being subject to the provisions of this Agreement.
6. Owner or agent must maintain good credit with Suburban to continue service under this Agreement. Should water bills rendered to the owner or agent for this or any other account not be paid in a timely basis and require collection activity, this Agreement may be terminated immediately by Suburban.
7. This Agreement does not prevent discontinuation of services due to a tenant's nonpayment of bills or deposit. In the event of nonpayment or unauthorized usage by the tenant, or if the equipment is found to be tampered with, water service to the premises will be terminated. In addition, this agreement does not prevent discontinuation of service in the event of a hazardous condition found during routine maintenance or service request by the tenant.
8. **8.1 The owner/agent shall remain responsible under the terms of this Agreement for water service up to the date notice of termination is received by Suburban and is effective.** Notice of termination will be effective within ten (10) working days after it is received by Suburban. The owner/agent may terminate particular Dwelling Units from this Agreement or this Agreement in its entirety by delivering notice to Suburban at the address noted on the reverse side or the telephone number listed on the monthly bill. Written notice will be deemed received on the date it is delivered to Suburban personally or by courier or on the third working day after it is deposited in the U.S. mail, properly addressed with first-class postage prepaid. Telephone notice will be deemed received on the date owner/agent telephones Suburban at the number listed on the monthly bill, identifies him or herself and states that he or she is giving notice of termination of this Agreement (or which Dwelling Units are to be terminated).
- 8.2 Suburban may terminate this Agreement by giving ten (10) days written notice to the owner/agent listed on the reverse side of this Agreement. The ten days will begin on the date the notice is delivered personally or by courier or on the third working day after it is deposited in the U.S. mail, properly addressed with first-class postage prepaid.
- 8.3 The address for notice may be changed by notice given in the manner provided above.
9. In the event owner or agent is a corporation, partnership, joint venture or group of individuals, the signer of this Agreement certifies by his/her signature that he/she has the authority to bind the corporation, partners, joint venture or individuals in this manner.
10. The effective date of this Agreement shall be within ten (10) working days after the original Agreement is received by Suburban.